

Current charges at the Student Health Service for SARS-CoV-2 testing:

Nucleic Acid Amplification Test (NAAT, CPT: 87635; Quest Diagnostic): \$120

In house test BD Veritor “point of care” Antigen test, CPT: 87426): \$ 50

Note: Some individuals may require both tests to evaluate for COVID-19.

Reimbursement for COVID-19 Testing at the Student Health Service

1. The CARES Act (approved by Congress on March 27, 2020) mandates that all insurance companies cover diagnostic testing for COVID-19 without imposing any cost-sharing requirements (including deductibles, copayments, and coinsurance), prior authorization, or other medical management requirements.
2. Diagnostic testing means that the test was ordered by a licensed healthcare provider for approved medical indications including symptoms of COVID-19 or significant exposure to COVID-19. COVID-19 testing obtained at the Student Health Service qualifies in all cases as “diagnostic” testing.
3. The CARES Act generally requires plans and issuers providing coverage for these items and services to reimburse **any** provider of COVID-19 diagnostic testing an amount that equals the negotiated rate or, if the plan or issuer does not have a negotiated rate with the provider, the cash price for such service that is listed by the provider on a public website (shs.wfu.edu). In other words, despite the fact that the Student Health Service only participates with the University sponsored Student Blue Plan (through Blue Cross and Blue Shield of North Carolina), all other insurers are required to reimburse individuals on their plans for COVID-19 testing even for testing done by out of network providers.
4. In general, the Student Health Service does not file charges with insurance companies. However, the Student Health Service does provide the necessary documentation required by insurance companies in order for the student to file a claim for reimbursement of the charges.

For more information see:

<https://www.cms.gov/files/document/FFCRA-Part-43-FAQs.pdf>

How to File a Claim with an Insurance Company for Reimbursement for COVID-19 Testing

1. Go to the Student Health portal:
<https://wfu.studenthealthportal.com/PyramedPortal/#>
2. Choose: “Appt. Scheduling,” then “View Appts.”
3. Choose the “Previous” tab, then find the appointment where the testing was done. Note that the “Reasons” might be listed as “Test” or “Lab Visit” or “COVID-19 test.”
4. Choose the “Action” bar at the end of the particular appointment line, and then choose “Receipt.”
5. Choose (and remember) the location on your computer where you want this .pdf file downloaded. Once downloaded you will be able to forward the receipt to your insurance company.
6. Go to your insurance companies web site and look for information concerning filing a claim. Usually you will be able to find a claim form. Be sure to attach the receipt from the Student Health Service when you submit your claim. Alternatively, call your insurance company and ask the representative to assist you in filing a claim. Usually you can find information concerning the insurance company’s web site and phone number on your insurance card.
7. If you need help filing a claim and your insurance company is unable to assist you, please call the Student Health Service (336-758-5218) to discuss your particular situation.