



# Welcome to your specialty pharmacy.

OptumRx offers specialty medication support through Optum® Specialty Pharmacy. Optum Specialty Pharmacy provides resources and personalized support to help you with your condition.

## What is a specialty medication?

An injectable, infused, oral or inhaled medication is defined as a specialty medication if it:

- May require ongoing clinical oversight and extra education
- Has unique storage or shipping needs
- May not be available at retail pharmacies
- May require infusion or home nursing

## What services does the specialty pharmacy provide?

Optum Specialty Pharmacy supports you with a team of pharmacists and nurses who specialize in your condition—at no extra cost to you. You also have:

- Access to your medications at your plan's lowest cost
- 24/7 access to pharmacists
- Clinical and adherence programs
- Medication supplies at no extra cost
- Refill reminders
- Timely delivery in confidential packaging

### Specialty medication resources

Customer service  
Call **1-855-427-4682**

Online at **optumrx.com**  
Price your medication, and find additional resources specific to your condition.

## Guiding your health journey

We understand the challenge of managing and living with a complex health condition. Optum Specialty Pharmacy is here to assist you every step of the way.



### Getting started

Please call **1-855-427-4682** to enroll in the specialty pharmacy program.

#### 24/7 access.

Pharmacists and patient care coordinators are available 24/7 to take care of everything, including:

- Transferring your prescription to Optum Specialty Pharmacy
- Helping you find affordable access to your medication
- Explaining how to use the specialty pharmacy

#### Personalized support.

We're always available by phone to answer any questions you may have about your medication, side effects and more. But our personalized support doesn't stop there.

**Live video consults** with clinicians who are experts in your condition. You can do the video consult from your home and even record the sessions.

**Personalized videos** help you feel more connected to others with the same condition. Patients with your condition share their treatment experiences through personalized videos. You'll also see videos with advice from other experts, like pharmacists.



### Working with your pharmacist or nurse

#### Continued conversations.

Tell your pharmacist or nurse about any changes or complications in your therapy, such as:

- Side effects
- Forgetting to take your medication

#### Monitor your health.

If you need help with any other health concerns, your pharmacist or nurse can help you find wellness management programs to help you stay on track.

#### Follow your care plan.

If you're part of a clinical management program, follow your care plan and tell your pharmacist or nurse about any new medications you're taking.



### Staying on track

#### Quick and easy refills.

With a phone call reminder a few days before your next refill, it's easy for you to fill your prescription. You can even sign up for text message reminders online or by phone.

#### Save time and money.

Optum Specialty Pharmacy can only fill specialty medications. Use your home delivery or retail pharmacy for your non-specialty prescriptions. If you're looking to save money on your medications, finding lower-cost alternatives and filling your non-specialty prescriptions by mail can help.



OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company — a leading provider of integrated health services. Learn more at [optum.com](https://www.optum.com).

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