How to Register on MyBenefits

MyBenefits provides you with a personalized, integrated and secure view of your MetLife-delivered benefits. You can take advantage of a number of self-service capabilities as well as a wealth of easy to access information. MetLife is able to deliver services that empower you to manage your benefits. As a first time user, you will need to register on MyBenefits. To register, follow the steps outlined below.

Registration Process for MyBenefits

Provide Your Group Name
Access MyBenefits at www.metlife.com/mybenefits and enter your group name and click ‘Submit.’

The Login Screen
On the Home Page, you can access general information. To begin accessing personal plan information, click on ‘Register Now’ and perform the one-time registration process. Going forward, you will be able to log-in directly.

Step 1: Enter Personal Information
Enter your first and last name, identifying data and e-mail address.

Step 2: Create a User Name and Password
Then you will need to create a unique user name and password for future access to MyBenefits.

The User Name and Password requirements may vary by company setup. General setup includes a User Name between 8-20 characters, containing at least one letter and one number, and a password between 6-20 characters, containing at least one letter and one number.

Step 3: Security Verification Questions
Now, you will need to choose and answer three identity verification questions to be utilized in the event you forget your password.

Step 4: Terms of Use
Finally, you will be asked to read and agree to the website’s Terms of Use.

Step 5: Process Complete
Now you will be brought to the “Thank You” page. Lastly, a confirmation of your registration will be sent to the email address you provided during registration.