

# WAKE FOREST UNIVERSITY

## CAMPUS ASSESSMENT RESPONSE & EVALUATION

WE OFTEN OBSERVE INDIVIDUALS STRUGGLING AND DON'T KNOW THE BEST WAY TO HELP. THE CARE TEAM SERVES THE WAKE FOREST UNIVERSITY COMMUNITY BY ASSESSING, RESPONDING AND EVALUATING DISRUPTIVE, TROUBLING OR THREATENING BEHAVIOR.

### THREATENING BEHAVIOR

**BEHAVIOR THAT DEMONSTRATES THE POTENTIAL FOR IMMEDIATE HARM TO SELF OR OTHERS. IF THIS IS AN EMERGENCY & YOU BELIEVE SOMEONE IS A THREAT TO THEMSELVES OR SOMEONE ELSE, PLEASE CALL WFU POLICE IMMEDIATELY AT 336.758.5911 OR 911 FROM A CAMPUS PHONE.**

#### EXAMPLES

- Homicidal or suicidal thoughts or threats.
- Weapons are involved, threatened or implied.
- Threats are made or implied.

#### QUESTIONS TO HELP GUIDE YOUR DECISION REGARDING POSSIBLE THREATENING BEHAVIOR

- Has there been any mention of suicidal thoughts, plans or attempts?
- Has there been any mention of thoughts or plans of violence?
- Have there been any behaviors that cause concern for violence or the person's well-being?

### TROUBLING BEHAVIOR

**BEHAVIOR THAT MAKES US FEEL ALARMED OR WORRIED ABOUT OUR OWN OR OTHERS' WELL-BEING.**

#### EXAMPLES

- Disheveled appearance or poor hygiene.
- Significant change in mood or affect.
- Inappropriate outbursts.
- Bizarre written or verbal statements.
- Suspected drug or alcohol abuse.

#### INTERVENTIONS

- Consult with CARE Team Case Manager, Team Members or Liaisons.
- Counseling Center, CARE Case Manager, etc.)
- Initiate a private conversation with the individual about his/her behaviors.
- Refer the individual to appropriate and relevant campus resources (e.g., University Counseling Center, Student Health Service, University Police, and Human Resources).

### DISRUPTIVE BEHAVIOR

**BEHAVIOR THAT INTERFERES WITH THE EDUCATIONAL PROCESS AND/OR WORK ENVIRONMENT.**

#### EXAMPLES

- A staff member who consistently arrives late or leaves early, noticeably disrupting the work flow.
- A student who asks inappropriate questions or interjects inappropriately, without regard for those around him/her.

#### INTERVENTIONS

- Verbal redirection.
- Talk privately (if you are comfortable doing so) with the individual in a safe place.
- Document interaction.
- Consult with CARE Team Case Manager, Team Members or Liaisons.

3 CATEGORIES OF CONCERNING BEHAVIORS



**CARETEAM**  
WAKE FOREST UNIVERSITY

# DEACSCARE



**CARETEAM.WFU.EDU**

The CARE Team is responsible for evaluating reports of behaviors or communications (verbal or written) which cause alarm for members of the university community. Any person (supervisor, staff, faculty, student, or other concerned person) who is aware of concerning behavior is asked to discuss his/her concerns with a member of the team. Additionally, the CARE Team has developed relationships with liaisons throughout the University. These liaisons are trained to help connect persons with core CARE Team members. Concerns may be initially reported to:

**CARE TEAM MEMBER OFFICES:**

CARE TEAM CASE MANAGER **336.758.2645**  
OFFICE OF ACADEMIC ADVISING **336.758.3320**  
OFFICE OF THE DEAN OF STUDENT SERVICES **336.758.5226**  
LIAISON FOR GRADUATE & PROFESSIONAL SCHOOLS **336.758.1830**  
RESIDENCE LIFE AND HOUSING **336.758.5185**  
UNIVERSITY LEGAL DEPARTMENT **336.758.6100**  
UNIVERSITY POLICE **336.758.5911** OR **911** FROM CAMPUS PHONE  
STUDENT HEALTH SERVICES **336.758.5218**  
UNIVERSITY COUNSELING CENTER **336.758.5273**

**CARE TEAM LIAISON OFFICES:**

COMPLIANCE HOTLINE **877.880.7888**  
HUMAN RESOURCES **336.758.4700**  
OFFICE OF MULTICULTURAL AFFAIRS **336.758.5864**  
INFORMATION SYSTEMS **336.758.4357**  
OFFICE OF PARENT PROGRAMS **336.758.4237**  
ZSR LIBRARY **336.758.5475**  
LGBTQ CENTER **336.758.4665**  
THE UNIVERSITY CHAPLAIN **336.758.5017**  
FINANCIAL AID/STUDENT FINANCIAL SERVICES **336.758.5154**  
EMPLOYEE ASSISTANCE PROGRAM **336.716.5493**  
STUDENT ATHLETE SERVICES **336.758.5850**



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