Wake Forest University
Counseling Center
Psychology Internship

Intern Brochure
2019-2020
Mission

The Mission of the Wake Forest University Counseling Center (WFUCC) Psychology Internship Program is to provide psychology interns with a supervised clinical experience in a broad range of activities in preparation for careers in a university counseling center or similar setting. Interns have the opportunity to learn from a diverse and multidisciplinary team of professionals who espouse a broad developmental and mentor-based training approach and use a combination of experiential, didactic, and practical training experiences to achieve training goals. As a result of this process, interns develop skills, competencies, and professional identities as psychologists.

Introduction

Thank you for your interest in the APA-Accredited Wake Forest University Counseling Center (WFUCC) Psychology Internship Program! The WFUCC Psychology Internship offers a one-year, full-time internship beginning and ending in mid-July each year. The start date for the 2019-2020 cohort will be July 15, 2019. Interns complete 2000 hours of training during the year, with at least 500 of those hours being in direct, face-to-face service to clients. Interns can expect to be engaged in all activities associated with working in a university counseling center, including individual and group counseling, initial assessment and referral services, triage, after-hours crisis intervention, case management, consultation, psychological assessment, outreach services, and supervision of masters-level mental health trainees. Our internship meets the requirements set forth in the North Carolina Psychology Practice Act towards licensure as a Health Services Provider Psychologist.

Distinguishing Features of the WFUCC Psychology Internship

- Work with an interdisciplinary team of licensed psychologists and professional counselors at the UCC and use a treatment-team approach to care coordination with WFU’s Student Health Service, Safe Office, and Learning Assistance Center/Disability Services.
- Co-construct your training experience based on your areas of interest and goals for the training year and beyond.
- Receive supervision and guidance in developing a specialized niche in the mental health field that will prepare you for a coordinator role in a university counseling center following graduation.
- Learn to use a collaborative, systems approach to working within a larger campus environment.
- Receive training and experience providing supervision to a master’s-level trainee.
- Develop strong risk assessment and crisis management skills by conducting scheduled and walk-in crisis appointments and participating in the after-hours on-call rotation.
- Participate in a variety of campus outreach activities and plan and facilitate specific outreach events addressing the unique needs of underrepresented populations on campus.
- Incorporate a variety of assessment instruments into your clinical work.
- Receive mentorship and assist with UCC administrative duties to hone leadership skills.
Training Site

Wake Forest University is a private, independent, non-sectarian research university founded in 1834. The Reynolda Campus, the university’s main campus, is located north of downtown Winston-Salem, North Carolina. The University is home to over 4,800 undergraduate students and almost 3,000 graduate students in arts and sciences, medicine, business, law, and divinity. Wake Forest offers the personal attention of a small liberal arts college, coupled with the breadth and global relevancy of a leading research institution, and is consistently ranked among the top 30 universities in the nation. The mission of Wake Forest University is to educate the whole person, graduating students who seek purpose-filled lives while building a community dedicated to serving humanity in the spirit of our motto, Pro Humanitate.

The University Counseling Center serves all undergraduate students of Wake Forest University and students in graduate programs that are housed on the University’s main campus, including arts and sciences, business, law, and divinity. The University Counseling Center is available for consultation and to provide referrals to business students based on the University’s Charlotte, North Carolina campus. Medical students of the affiliated Wake Forest Baptist Medical Center are not served by the University Counseling Center and have access to their own dedicated mental health services. The University Counseling Center (UCC) is located centrally on WFU’s main campus and operates as part of the Division of Campus Life. The UCC provides individual and group counseling for personal, interpersonal, developmental, and academic issues as well as offers a breadth of outreach and educational programs. In addition, the UCC provides consultation services to students, faculty and staff and supervision and training for graduate students in psychology and counseling.

Diversity on Campus

Wake Forest University enrolled 7,167 students who were eligible for University Counseling Center services in the 2017-2018 training year. The University draws students representing 49 states and 47 foreign countries. Self-reported ethnic identities of the undergraduate student body included African-American/Black (6.9%), Asian-American/Asian (11.9%), Hispanic/Latino (7.4%), White (70.6%), and Multiracial (3.9%).

During the 2017-2018 year, the University Counseling Center served 1130 students (15.7% of the eligible student population) and was generally reflective of the diversity of the overall student population at Wake Forest. Our client population (which includes graduate students) was demographically similar to the campus as a whole: African-American/Black (11.8%), Asian-American/Asian (9.7%), Hispanic/Latino (6.1%), White (66.5%), and Multiracial (3.9%). The demographic distribution for religious preference also closely mirrored that of the undergraduate population as a whole: Atheist/Agnostic/No preference (33.2%), Buddhist (0.9%), Christian (53.5%), Hindu (0.8%), Jewish (2.4%), and Muslim (0.9%). Finally, while official comparison data is not available, the UCC’s client population is likely more diverse with respect to sexual orientation than the student population in general. UCC clients self-identified as Heterosexual/Straight (85.3%), Lesbian (1%), Gay (1.9%), Bisexual (5%), and Questioning (2.5%).
Model of Training

The Wake Forest University Counseling Center Psychology Internship utilizes a **practitioner-scholar model** in which research informs practice. This approach integrates hands-on work in a multidisciplinary setting with scholarly reading, critical thinking, and self-reflection. We believe that providing a supportive yet challenging environment, as well as ongoing and reciprocal feedback from staff and peers creates the optimum space for interns to feel comfortable making and learning from mistakes and to experience personal and professional growth. We also believe it is important for interns to have the opportunity to tailor their training experience based on areas of interest, and to receive mentorship and guidance in developing a niche as a psychologist. Training opportunities will be developmentally appropriate for each individual’s level of training and experience, and will be sequential, cumulative and graded in complexity across the training year.

Program Competencies

By the conclusion of the internship year, interns will have accomplished training in the following APA-designated Profession-Wide Competencies for Health Service Psychologists:

1) Evidence Based Practice in Intervention
2) Evidence Based Practice in Assessment
3) Consultation and Interprofessional/Interdisciplinary Skills
4) Supervision
5) Cultural and Individual Diversity
6) Research
7) Ethical and Legal Standards
8) Professional Values and Attitudes
9) Communication and Interpersonal Skills

Areas of Specialization

Interns are able to choose one clinical specialization area in which to receive in-depth training beyond the otherwise generalist nature of working in a university counseling center during the training year. An area of specialization prepares interns to take on a coordinator role following graduation (e.g., substance abuse services coordinator, eating disorder services coordinator, multicultural coordinator). However, interns may choose to forego a specialization in lieu of a more generalist training experience. Available specializations include focused education, supervision, and provision of service in one of the following areas:

- Substance abuse prevention and intervention
- Disordered eating and body image prevention and intervention
- Outreach and intervention for an underrepresented population
Commitment to Diversity

The Wake Forest University Counseling Center is committed to creating a safe, welcoming, and affirming environment for all. This includes students who access our services as well as all individuals who are part of our University community. We recognize that each individual is unique while at the same time living within larger diverse communities. We view diversity as encompassing intersecting identities, including ethnic/racial identity, nationality, sex, gender identity, sexual orientation, religion/spirituality, socioeconomic status, age, body shape/size, ability, and point of view. We strive to make the University Counseling Center a safe place where individuals can strengthen their self-acceptance, confidence, and comfort with their own individual identities. We celebrate the differences among individuals as valuable and essential to the strengthening of our community and to the enrichment of the lives of our students. We acknowledge that this is a work in progress which will continue to evolve.

The Wake Forest University Counseling Center Psychology Internship strongly values cultural and individual diversity and believes in creating an equitable, welcoming, appreciative, safe, and inclusive learning environment for its interns. Diversity among interns and supervisors enhances and enriches the program. Every effort is made by the internship supervisors to create a climate in which all staff and interns feel respected, comfortable, and in which success is possible and obtainable. The WFUCC Psychology Internship includes an overall goal of interns becoming competent in working with clients, colleagues, and community members from various backgrounds. We foster this competence by providing training on identity and culture, encouraging interns to consult and collaborate with multidisciplinary staff members inside and outside of the UCC, and by challenging interns to reflect on their own personal and cultural experiences and how these affect their work with clients.

Intern Experience

Interns can expect to be welcomed and supported by all members of the UCC staff and to be treated like a full-time staff member with increasing responsibilities during the internship year. The WFUCC Psychology Internship experience prepares interns to be strong generalists who are ready to move into full-time, independent clinical practice upon completion of the training year. Interns leave the internship with strong skills in therapeutic intervention, diagnosis and treatment planning, conceptualization through the lens of a primary theoretical orientation, appropriate use of assessment instruments, and competence in working with clients from diverse backgrounds. Interns will also be proficient in conducting thorough risk assessments and managing crisis situations during and after office hours.

Interns can expect to be engaged in all activities associated with working in a university counseling center, with the goal of this contributing to the development of a solid professional identity. Specifically, interns lead the planning and facilitation of prevention and outreach presentations and therapy groups for students, which serve to increase autonomy as a professional and build leadership skills. Interns develop an understanding of their role as a psychologist within a larger university environment by providing
consultation to staff, parents, and students regarding persons of concern and consulting with other providers on campus regarding shared students. Additionally, interns gain knowledge of and have influence on the overall functioning of the center and agency decision-making by participating in UCC staff meetings and retreats.

Last, interns can expect to have the ability to co-construct their internship experience with their supervisor and the Assistant Director for Training. As much as possible, we work to tailor the training year to fit the needs of each intern. As such, interns are encouraged to explore their own areas of interest and to select an area of specialization for the purpose of developing a niche in the mental health field.

**Supervision**

Wake Forest University Counseling Center houses four licensed psychologists who serve on the Supervisors Committee as well as the Internship Administrative Committee. Interns receive a minimum of two hours of individual supervision each week from a licensed psychologist. One hour of biweekly secondary supervision by a licensed mental health provider focuses on interns’ chosen area of specialization or other stated goals for the internship year, and supervision of interns’ group therapy provision occurs individually each week for a half hour. Weekly group supervision is provided for one hour and offers an opportunity for interns to discuss ongoing cases and clinical issues. Interns meet as a group for an additional hour per week for special topics supervision that broadly addresses issues of professional development, which change throughout the year according to challenges and new responsibilities interns encounter, as well as requests made by interns. During the spring semester, special topics supervision largely focuses on interns’ experiences acting as a supervisor to a master’s counseling intern. All interns receive a total minimum of 4 hours per week of supervision.

**Didactics**

Interns participate in at least two hours per week of didactic training. These trainings are carried out by members of the Supervisors Committee, counseling center staff, and other content experts from the university and local community. Didactic topics focus on the development of clinical skills, ethical and legal considerations, diversity topics, and professional issues. A sample of the didactics provided during the 2018-2019 training year include:

- Suicide and Violence Risk Assessment
- Models of Outreach
- Eating Disorder Assessment and Treatment
- Addictions Assessment and Treatment
- Working with First Generation Students
- Systems Collaboration/Multidisciplinary Consultation
- Working with LGBTQ+ Students
- Increasing Competency in Working with International Students
- Use of Mindfulness in Therapy
- Working with Survivors of Sexual Assault on College Campuses
Research

Interns have the opportunity to participate in ongoing research and program evaluation efforts being carried out by the University Counseling Center. Additionally, interns are given dissertation or personal research release time of up to 2 hours per week during the academic year and approximately 4 hours per week during the summer months.

Sample Weekly Intern Schedule

The WFUCC Internship is a full-time, 2000 hour experience that takes place over 12 months. Interns are expected to work approximately 40 hours per week. Roughly half of interns’ time will be spent engaged in direct, face-to-face clinical services consisting of initial assessments, individual and group therapy, during and after-hours on-call risk management and crisis response, case management, and consultations. Below is a typical weekly intern schedule. Please note that this is a sample and that the actual number of hours spent in each activity may vary from week to week.

<table>
<thead>
<tr>
<th>Direct Clinical Services (hrs/wk)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Visits</td>
<td>1.0</td>
</tr>
<tr>
<td>Individual Therapy</td>
<td>Fall and Spring: 13.0 – 15.0</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Triage</td>
<td>1.0</td>
</tr>
<tr>
<td>After-Hours Crisis Intervention</td>
<td>0.0 – 2.0</td>
</tr>
<tr>
<td>Group Therapy</td>
<td>Fall and Spring Only: 1.5</td>
</tr>
<tr>
<td>Case Management</td>
<td>1.0</td>
</tr>
<tr>
<td>Consultation</td>
<td>0.0 – 2.0</td>
</tr>
<tr>
<td><strong>Total Direct Clinical Services</strong></td>
<td>Fall and Spring: 17.5 – 22.5</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Non-Direct Services (hrs/wk)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Outreach Facilitation</td>
<td>Fall and Spring: 1.0 – 3.0</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Outreach Preparation</td>
<td>0.0 – 1.0</td>
</tr>
<tr>
<td>Provision of Supervision</td>
<td>Spring Semester Only: 1.0</td>
</tr>
<tr>
<td>Supervision Preparation (providing)</td>
<td>Spring Semester Only: 1.0</td>
</tr>
<tr>
<td><strong>Total Non-Direct Services</strong></td>
<td>Fall Semester: 1.0 – 4.0</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Training Activities (hrs/wk)

<table>
<thead>
<tr>
<th>Activity</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Individual Supervision</td>
<td>2.0</td>
</tr>
<tr>
<td>Secondary Supervision (1 hour biweekly)</td>
<td>0.5</td>
</tr>
<tr>
<td>Supervision of Group Therapy</td>
<td>Fall and Spring Only: 0.5</td>
</tr>
<tr>
<td>Group Supervision</td>
<td>1.0</td>
</tr>
<tr>
<td>Special Topics Supervision</td>
<td>1.0</td>
</tr>
<tr>
<td>Intern Training Seminar</td>
<td>2.0</td>
</tr>
<tr>
<td>In-Service Trainings</td>
<td>Fall and Spring Only: 1.0</td>
</tr>
<tr>
<td>Clinical Staff Meetings</td>
<td>1.0</td>
</tr>
<tr>
<td>LAC/DS and Psychiatry Consult Meetings (1 hour biweekly)</td>
<td>Fall and Spring Only: 0.5</td>
</tr>
<tr>
<td>Student Health Service Consult Meetings (1 hour monthly)</td>
<td>Fall and Spring Only: 0.25</td>
</tr>
</tbody>
</table>
| Other Professional Development                   | Fall and Spring: 0.0 – 2.0  
              |        | Summer Semester: 0.0 – 5.0  |
| **Total Training Activities**                    | **Fall Semester: 9.75 – 11.75**  
              |        | **Spring Semester: 9.75 – 11.75**  
              |        | **Summer Semester: 7.5 – 12.5**  |

### Administrative Activities (hrs/wk)

<table>
<thead>
<tr>
<th>Activity</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recordkeeping</td>
<td>4</td>
</tr>
<tr>
<td>Staff Meeting</td>
<td>0.5</td>
</tr>
</tbody>
</table>
| Administrative Tasks                            | Fall and Spring: 0.0 – 2.0  
              |        | Summer Semester: 5.0  |
| Dissertation/Research Release Time              | Fall and Spring: 0.0 – 2.0  
              |        | Summer Semester: 2.0 – 4.0  |
| Supervision Preparation (receiving)             | 1.0    |
| **Total Administrative Activities**             | **Fall & Spring: 5.5 – 9.5**  
              |        | **Summer Semester: 12.5 – 14.5**  |

**TOTAL HOURS (hrs/wk)**  

| Total                                             | 37.5 – 40.0 |
**Stipend, Benefits, and Resources**

The annual stipend for the WFUCC Psychology Internship is $32,000, which is competitive with other college counseling center internship sites in the region. Interns are employed by Wake Forest University, and as such receive the full benefits package provided to all full-time exempt staff, including medical, dental, and vision plans, flexible spending accounts, and life insurance coverage, among other notable perks. Annual vacation and sick leave of 25 days per year and 13 observed holidays are provided to all interns. Additional information about benefits can be found at [www.hr.wfu.edu/benefits/](http://www.hr.wfu.edu/benefits/). As staff members of the UCC, interns are also allotted generous professional development funds to attend conferences and trainings during the internship year.

**Application Process and Selection Criteria**

The WFUCC Psychology Internship currently offers two internship positions. Students interested in applying for the internship program should submit an online application (AAPI) through the APPIC website (www.appic.org). **The WFUCC Psychology Internship ID code is 245111.**

All application materials must be received by December 1\(^\text{st}\) in order to be considered. Applicants will be notified of their interview status on or before December 15\(^\text{th}\). Interviews will be scheduled in January and all interviews take place via videoconferencing software. The WFUCC Psychology Internship Program will also host an open house to give interviewees the opportunity to meet the UCC staff and learn more about our program.

Psychology doctoral students are eligible to apply to the WFUCC Psychology Internship if they meet the following criteria:

1. Current enrollment in a doctoral program in either clinical or counseling psychology,
2. Successful completion of comprehensive exams prior to applying to internship,
3. Completion of all required doctoral coursework and practica prior to the internship start date,
4. Formal approval of doctoral dissertation proposal prior to the start date of the internship,
5. Certification of readiness to begin internship from the applicant’s doctoral program, and
6. Demonstration of genuinely strong interest in counseling center work.

The WFUCC Psychology Internship Program will base its selection process on the entire APPIC AAPI; however, applicants who have met the following qualifications prior to beginning internship will be considered preferred:

1. Current enrollment in an APA-accredited doctoral program in clinical or counseling psychology
2. A minimum of 500 intervention hours
3. A minimum of 50 assessment hours
Additional qualities that the WFUCC Psychology Internship Program values and are desired in internship applicants include:

- goals and interests that align with the philosophy and aims of the WFUCC internship program,
- self-motivation and self-direction,
- openness to learn and develop throughout the training year,
- willingness to examine own intersecting identities and cultural values, and to reflect on feelings and reactions, and
- willingness to make mistakes and to learn from challenges.

Matched interns become employees of Wake Forest University and are required to complete a pre-employment screening, including a drug test and background check. As a drug free workplace, we do not tolerate the use of drugs that are not prescribed by a physician or are illegal in the state of North Carolina, including marijuana. Criminal background checks are reviewed to determine eligibility for employment. Failure to satisfactorily complete the pre-employment screening will result in termination of the match agreement.

The WFUCC requires all clinical staff, including psychology interns, to live within an approximate 45-minute drive to the university as part of the after-hours on-call rotation service.

Wake Forest University is committed to diversity, inclusion and the spirit of Pro Humanitate. In adherence with applicable laws and as provided by University policies, the University prohibits discrimination in its employment practices and its educational programs and activities on the basis of race, color, religion, national origin, sex, age, sexual orientation, gender identity and expression, genetic information, disability and veteran status.

**Accreditation Status**

The WFUCC Psychology internship is accredited by the American Psychological Association Commission on Accreditation (COA). Questions related to the program’s accreditation status should be directed to the Office of Program Consultation and Accreditation (OPCA):

*Office of Program Consultation and Accreditation*
American Psychological Association
750 1st Street, NE, Washington, DC 20002
Phone: (202) 336-5979
Email: apaaccred@apa.org

**APPIC Membership Status**

The WFUCC Psychology Internship is a member of APPIC and participates in the annual APPIC Match. Our program’s Match ID code is 2451.
Contact Information

I hope you have enjoyed learning about the WFUCC Psychology Internship Program and give strong consideration to submitting your application! I sincerely wish you all the best in the match process. To learn more about the Counseling Center, visit our website at www.counselingcenter.wfu.edu. For specific content of the internship program, you may download an electronic copy of our internship training manual at www.counselingcenter.wfu.edu/training-program/psychology-internship/. Additionally, feel free to contact me with any questions you may have about the internship program. I look forward to hearing from you!

Sincerely,

Christine Love Sterk, Ph.D., HSP-P
Assistant Director/Training Director
North Carolina Licensed Psychologist & Health Services Provider Psychologist # 4938
National Register Health Service Psychologist # 54041

University Counseling Center
Wake Forest University
117 Reynolda Hall
P.O. Box 7838
Winston-Salem, North Carolina 27109

Office: 336-758-5273
Fax: 336-758-1991
Email: lovecd@wfu.edu
Website: counselingcenter.wfu.edu