

# WFU Graduate School of Arts & Sciences

## MISSION

*To train and mentor future leaders in research, teaching, and innovation for serving humanity.*

## VALUES

Critical thinking

Service

Diversity

Discovery

Mentoring

Ethics

## VISION

*A diverse community of excellence creating value in learning, discovery and service for humanity.*

## PILLARS OF EXCELLENCE

### EXCELLENCE IN STUDENT EXPERIENCE

An optimized learning and mentoring experience that prepares students to lead in any career path.

### EXCELLENCE IN RESEARCH and TEACHING

High-quality partnerships for promoting learning, discovery and creation of value to the community.

### EXCELLENCE IN FACULTY and STAFF SUPPORT

Seamless, effective aligned services to maximize time and resources for instruction and research.

### EXCELLENCE IN COMMUNICATION

Internal and external communication that celebrates the prominence and value of the Graduate School and the University.

# THE WFU GRADUATE SCHOOL'S BALANCED SCORE CARD (BSC)

## STRATEGIC ACTIVITIES

		STUDENT EXPERIENCE	RESEARCH & TEACHING	FACULTY/STAFF SUPPORT	COMMUNICATION
<p><i>That achieve our Strategic Ends</i></p> <p><b>ENDS</b></p> <p><i>To deliver the strategic processes...</i></p> <p><b>WAYS</b></p> <p><i>And enable our people...</i></p> <p><b>MEANS</b></p> <p><i>To marshal our resources...</i></p>	Customer/ Stakeholder	Prepare students for future endeavors.	Increase knowledge.	Improve customer satisfaction.	Enhance Graduate School reputation.
	Internal Process	<ul style="list-style-type: none"> <li>• Improve student and postdoc learning.</li> <li>• Optimize TA, GA, RA* positions.</li> </ul>	<ul style="list-style-type: none"> <li>• Promote program accountability.</li> <li>• Promote professional development activities.</li> </ul>	Improve transparency.	Increase our visibility in WFU and the broader community.
	Learning & Growth	Increase student diversity & quality.	Enhance faculty development.	Promote best practices.	Improve our information technology (IT).
	Resources	Increase Graduate School revenue and our contributions to Wake Forest University.			

Feedback Adjusts Resourcing Decisions

\* TA = teaching assistant, GA = graduate student assistant (for non-teaching related activities), RA= research assistant.