

Outside Meal Delivery While in Quarantine



Please note: Wake Forest University is not liable for transactions with outside delivery services but will always try to help facilitate those transactions to provide assistance and comfort during the quarantine/isolation process.

If you are in quarantine or isolation, you are able to get food delivered to the hotel by following the below protocol:

- **Orders must be prepaid only**, and must be ordered for delivery between 9 a.m. to 9 p.m. Driver will come inside the lobby of the hotel, inform the front desk who the delivery is for, and place the food onto a designated table in the dining area.
- You will **need to call the front desk once delivery is available** to pick up and ask what table food is placed at (Students receive notifications on their phone when the driver has delivered).
- If an order is placed with a service provider that does not offer electronic notifications, **please call the front desk** to let them know you have placed an order, and the front desk will call you when the order is delivered.
- Designated "in/out" doors will be marked for the you to enter & exit the dining room when picking up your order.
- You will need to **return to your room** once picking up your delivery.
- You **must wear a face covering at all times** and social distance while in the halls and stairways.

If you do not want your scheduled meal from Harvest Table, you must let them know according to the following timelines:

- o Breakfast by 4 p.m. the day before
- o Lunch 8 a.m. the day of
- o Dinner 12 p.m. day of
- **Meal cancellations** should be made by calling Jessica Wallace, Catering Director at **336-769-6446**.
- Harvest Table will change the meal delivery request form to ask which meals you want delivered everyday. **Note:** if you plan to order outside food (such as Uber Eats) say every day for dinner, but want meals delivered by Harvest Table for lunch and breakfast, that can be captured without daily changes.
- If the deadlines are not met, you will be charged (meal swipe) for the Harvest Table meal.

Additional information can be found at

rlh.wfu.edu/quarantine



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