**ATTACHMENT D**

**WFU INFORMATION SYSTEM TABLE**

Please attach any and all supporting documentation and/or insert web links. Information provided in response to the questions below will be kept in strict confidence.

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| **Business Continuity and Disaster Recovery** | | |
| **2 Questions** | | **Respondent Response** |
| 1 | Please provide copies of your Business Continuity Management Program and Disaster Recovery documentation. |  |
| 2 | What are the defined recovery objectives (RTO and RPO) for each of the products and services that the University receives from your organization? |  |

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| **Information Security** | | |
| **2 Questions** | | **Respondent Response** |
| 1 | Data center SOC 1 and 2 report, or other independent reports. |  |
| 2 | If providing PCI services, a) PCI attestation of compliance  b) Responsibility matrix  c) Data center PCI certification |  |

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| **Accessibility** | | |
| **3 Requests** | | **Respondent Response** |
| 1 | Provide a current (WCAG 2.x and/or Revised Section 508) Voluntary Product Accessibility Template (VPAT)/Accessibility Conformance Report (ACR) for the applicable product or service.  (In the response field state if the VPAT/ACR is attached, provide the URL, or indicate if no current VPAT/ACR is available.)  *A Voluntary Product Accessibility Template (VPAT)/Accessibility Conformance Report (ACR) allows a business to convey information about the ways an electronic and information technology product or service is accessible to users, including individuals with disabilities. More information on the VPAT, and links to the current templates, can be found* [*here*](http://www.itic.org/public-policy/accessibility)*, at www.itic.org/public-policy/accessibility.* |  |
| 2 | Provide a contact (name, job title, phone, and email address) for discussion of the VPAT/ACR or the accessibility of the product or service. |  |
| 3 | *(Optional)* Respondents are invited to provide additional details regarding commitment to accessibility, product or service accessibility testing, remedies for future accessibility issues, etc. |  |